Particular Terms of Rent

1. Below is the rate applicable to your booking. Other rates, subject to different terms and conditions, are available both at our offices and by telephone or fax.

2. The minimum age of the driver must be 21 years old old and maximum age 75 years old and must have held a driver's licence for more than 1 year (See point 11 of the general conditions of hire).

    1. Drivers under 25 or who have held a licence for between 1 and 4 years must pay € 5.00 extra per day, up to a maximum of € 60.00 per rental.

  Drivers over 71-75 must pay € 15 per day

4. The methods of payment accepted for your rental are:

    1. VISA and MasterCard credit cards are accepted. We also accept debit cards, Amex, Postepay and Diners which implies the following condition:

       The customers will be charged the corresponding Excess (instead of blocking).

    2. When picking up the vehicle, the presentation of a credit or debit card will be required in order to provide a deposit for the fuel tank (see General Condition 7) and, where necessary, for the vehicle excess (see Particular Condition 6.3.).

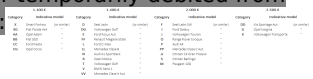
5. The cost of this reservation is linked to the Quick Return System for the vehicle as noted in Point 7 a) of the General Terms and Conditions for Car Rental. The provisions of this section apply regardless of the length of the contract.

6. When picking up the vehicle, it is mandatory to present:

    1. V.A.T. and local taxes.

    2. Passport or national identification document;

    3. The compulsory vehicle insurance covers the payment of a deposit, the damages caused by the vehicle and any injuries suffered by the occupants of the vehicle. The amount of the deposit shall be temporarily held ,usually between fourteen and thirty days after check out on the credit card or temporarily debited from the debit card and this varies according to the category of vehicle rented, which is:



       In the event that the customer takes out the complementary «Super Relax» cover, the amount of excess will be reduced to 300 €.

       If its upgraded to Mega then excess reduced to 0 but we still block 300 in case of fuel, traffic fines or negligence .

       The extra « Super Relax » coverage can be taken out when the online reservation is made or when the car is collected, as the Client wishes.

       The maximum extra amount that the Client will be charged for an accident if the vehicle is used properly is the maximum excess amount for each category of vehicle shown in the table above.

       In case vehicle sustains any damages during the rental period,the customer needs to inform the location by phone or email ML1@goldcarfranchisee.com or else in person at one of Goldcar Malta's locations. For superficial scratches of up to 100mm will Goldcar Malta waive these conditions.Clients who do not want to take out this additional coverage must pay a deposit of an amount that is equal to the value of the excess as established in this article.

7. 7. It is not allowed to drive a hired vehicle beyond the limits of the island of Malta. It's possible to travel to Gozo Island without any extra costs. In the event that vehicle has to be recovered from Gozo and this additional charge has not been paid in full, Goldcar will charge the Customer all expenses incurred in the recovery of the vehicle, including but not limited to tow-truck costs, ferry charge, immobilization days, etc.

        1. Vehicles picked up on an island are not allowed to be taken to mainland territory unless there is express permission in the above information.
           Likewise, vehicles with pick-up in mainland territory cannot be taken to any island unless there is express permission in the above information. Any cross-border movements not specified above are not

allowed.

8. The applicable rate does not include:

    1. Additional drivers,€ 10 per driver per contract. Maximum of 3 additional drivers per contract.

       Maximum of 3 additional drivers per contract.

    2. Baby Seat, € 7.00 per day, per Baby Seat up to a maximum of € 98.00 per Baby Seat.

    3. Unlimited mileage, except on products that specifically refer limited mileage such as Smart+15. When limited mileage does apply, an additional value per kilometre will be applied for each kilometre that exceeds the agreed limit.

    4. The amount associated with the Vehicle Return System linked to this rate. (To determine this cost, see Sections 7.of the General Terms and Conditions for Car Rental. For the approximate cost, go to: www.goldcar.es/en/SDR.

       8.4 In case the customer purchases the Supplementary Cover "Relax", the franchise is 0€ for all damages caused to the vehicle bodywork. In addition, there will be a reduction of the guarantee deposit - to be deposited by the customer - to 300 EUR. And under this complementary "Relax" coverage, the costs associated with the of loss of income due to immobilization the vehicle - contained in clause 6.2 of the General Terms and Conditions - will be cancelled in the event of an accident.

    5. Diesel extra charge. If the delivered vehicle is Diesel there is an additional charge of 2€/day.

    6. There is an additional local charge of € 40.00 for all vehicles collected outside office opening hours. Goldcar may request the flight number prior to the hire.

       8. Premium Location: considering Premium location office within airport installations, all products and services are subject to an extra 13% fee no maximum amount per contract) on all charges originated from rental agreement particularities or hired and paid at the desk

       The preferential or express collection service. Goldcar makes available to all customers the possibility of speeding up the process of formalizing the contract and collecting the vehicle, by contracting the" Preferential collection service ", which gives the customer the possibility of using the “preferential pick-up” counter being served with priority over the rest of the clients This service is subject to an extra charge.

       And of the "Express collection service" that allows the formalization of the contract and collection of the vehicle directly in the parking area of the airport, without going through the open office in the terminal, by paying an extra charge.

9. The applicable rate does not include:

   a) “One Way” charge. The extra charge for one-way reservations, where pick up and drop off are at different locations.

   b) Quick Return System. It depends on the category of vehicle rented, which can be found on the following website: https://www.goldcar.es/en/SDR/, and may be required whenever necessary.

   c) Extra Diesel surcharge. It could be applied if the Customer voluntarily requests a vehicle running on diesel fuel. If there are only diesel cars in the group chosen by the Customer, at the pick-up time, this charge will not apply.

   d) After Hours Pick-up. There is an additional local charge for all vehicles collected outside office opening hours. This special service will be confirmed only after Customer informs Goldcar of the flight number, upon request prior to the hire.

   e) Premium Location fee. All offices within airport installations are considered a Premium location.

   f) Priority Check-in. Preferential collection service. Goldcar makes available to all Customers the possibility of speeding up the process of formalizing the agreement and collecting the vehicle, by purchasing the "Priority Check-in" service. This service gives the Customer the possibility of using the “preferential pick-up” counter and being served with

priority over the rest of the customers.

g) Express Collection Service. It allows the formalization of the agreement and collection of the vehicle directly in the parking area of the airport, without going through the open office in the terminal.

h) Toll Service. Mandatory under the law for the purpose of paying toll fees due for the use of road infrastructure, through a device installed in the vehicle. The device and its toll service have an associated cost.

i) Any extra fees, supplements and penalties. They are detailed in the Annex “Supplements and Extras”, which can be found below and at the end.

j) Any additional covers, as described in the following clause. All products and services above are subject to an extra surcharge, per agreement, either when booked online or paid at the office.

All products and services above are subject to an extra surcharge, per agreement, either when booked online or paid at the office.

Cancellation is free of charge up to 24 hours before the pick-up time. For cancellations made later than this, a cancellation fee of 20 euros will be charged. unless you have contracted a non-refundable rate. The total prepaid amount shall be refunded to the same credit card as the one used for the initial payment. Refunds shall not be given for prepaid amounts if the reservation is canceled less than one hour before the scheduled pick up time of the rental car or after it. Moreover, Goldcar shall not give refunds for prepaid amounts if the client does not go to the hire office to pick up the vehicle.

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10. Important Information:

    1. The reservation voucher must be presented when collecting the car.

    2. The following documents are also necessary: Passport or ID Card, driving licence and a valid credit/debit card. Please note that our staff may request the debit/credit card used during online reservation process if different than the one used to pay at our counters.

    3. To hire a GPS device, you must pay a security deposit of 90€ that will be blocked on your credit card.

    4. The return of the vehicle more than 59 minutes over the stated end time of the rental contract will generate a charge of € 40.00 per day plus an extra amount corresponding to the additional rental days (with a minimum of € 40.00 and one day rental charge). In addition to the above, in the event that you do not return the vehicle on the expiration date, place and time specified in the Contract (after the 59-minute courtesy period), Goldcar reserves the appropriate legal actions for immediate recovery. of the Vehicle, as well as the collection, as appropriate, of the corresponding charges and taking the necessary measures described in this Terms and Conditions and, moreover, what is indicated in clause 4 “Vehicle Return Conditions” of the General Conditions of this Terms and Conditions.

    5. On a reciprocal basis, GOLDCAR will compensate the customer for the same amount for late delivery should more than 59 minutes elapse after signing the rental agreement.

    6. The reservation does not refer to a specific vehicle (make, model, colour, accessories, etc.) but rather a group of vehicles with similar technical and design characteristics.

    7. If the vehicle receives a fine during the rental period, you will be responsible for full payment of the fine as well as a € 55 traffic fine management fee.

    8. If the client returns the vehicle without the relevant papers, after checking the vehicle, an extra fee of 50€ will be charged.

    9. Goldcar reserves the right to cancel the delivery of the vehicle in case of doubts about the financial capacity of the client, outstanding debts or any serious incidents with Goldcar.

    10. If you don't take out any additional cover at office and the vehicle is involved in an accident during the rental period, you will have to pay an Accidents Administration Fee of € 50.00.

    11. A vehicle traffic congestion charge may apply if the vehicle is driven into Valletta city center. This charge amount normally is from 1 to 15€ depending on duration of stay in Valletta center and the authorities charge the CVA charge to the rental company. Consequently when we are charged for this, the CVA charge and an

administration fee of 25€ will be charged to the customer usually around one or two months after termination of rental.

11. The maximum age allowed to rent a vehicle in Malta is 75. Drivers between 71 and 75 years (both years included) will be able to drive our vehicles but they will have to pay a surcharge of € 15 per day.

12. These conditions prevail over the general conditions.

    These Particular Conditions will be applicable (i) to the person who signs the Rental Agreement, (ii) to whoever provides the corresponding bank card as a guarantee of payment of the rental of the Vehicle, whether or not they are the holder of the Rental Agreement and (iii) any authorized driver.

    The holder of the bank card provided as a guarantee will assume all the costs associated with the Rental Agreement (regardless of whether he does not appear as the holder of the rental or as an authorized driver).

    In the event that the reservation had been made, prepaid and/or paid for by a third party, other than the lessee (understood as the person signing the Rental Agreement), and said third party later rejected the charge made by Goldcar, Goldcar may demand directly from the lessee (and jointly and severally from the authorized drivers that appear in the Rental Agreement), the payment of said amount.

    All persons identified in the rental contract will be jointly and severally liable for the payment of any amount due under the contract.

13. Customers who take out Mega Relax cover must also leave a deposit of 300€ to cover any amount the authorities in Malta may charge Goldcar for possible fines during the customer's rental period.