Car Hire Conditions Goldcar Greece

GENERAL TERMS & CONDITIONS

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ACCESSIBILITY:

These terms and conditions constitute our agreement with you for the services we provide for the supply of car Hire. For further information, please, check our Website https://www.goldcar.es/tc/

GOLDCAR LOCATIONS:

1. Station Name: ATHENS AIRPORT

- Station Code: GATHO02
- GEO Codes: 37.938894, 23.947559
- Full Address: Athens Airport, Athens
- Postcode:19019 City: Athens, Attica
- Tel: +30 2114114461
- Email: Athens.Airport@goldcargreece.gr
- Operational Hours: 07:00 am -23:00 pm (Monday to Sunday)
- After Hours Services: The service is available only on check in, upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: Find us directly at Parking P2 (Car Rental B), right in front of the arrivals exit at Gate 5. Exit the terminal and you will see the Car Rental B parking on the right-hand side of the airport hotel (2-minute walk). Please note that we operate directly from our parking lot station.

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1. Station Name: THESSALONIKI AIRPORT

- Station Code: GSKGO02
- GEO Codes: 40.531574, 22.994354
- Full Address: 13th km Thessalonikis - N. Michanionas Road
- Postcode: 57001 City: Thessaloniki
- Tel: +30 2314027365
- Email: Thessaloniki.Airport@goldcargreece.gr
- Operational Hours: 05:00 am -23:59 pm (Monday to Sunday)

- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.

- Key Box: No
- Indication Meeting Point: Shuttle service: Terminal 1: Exit the terminal building, cross the road, and turn right.

Walk towards parking area P5 where you can wait for the Goldcar shuttle bus (Free of charge)..

Terminal 2: Exit the terminal building using Exit 3 and walk to Exit 5 of Terminal 1.

Cross the road and turn right. Walk towards parking area P5 where you can wait for the Goldcar shuttle bus.

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1. Station Name: HERAKLION AIRPORT

- Station Code: GHERO02
- GEO Codes: 35.33809,25.16345
- Full Address: Leoforos Ikarou 89, Nea Alikarnassos
- Postcode: 71601 City :Heraklion Crete
- Tel: +30 6936841520
- Email: Heraklion.Airport@goldcargreece.gr
- Operational Hours: 05:00 am -23:59 pm (Monday to Sunday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: "Exit the Arrivals Hall and look to your right. You'll see the main road. If you cross it, you'll find a wooden bus station with an Intercity bus logo above. Our shuttle bus parks there."

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1. Station Name: CHANIA AIRPORT

- Station Code: GCHQO02
- GEO Codes: 35.540360, 24.129206
- Full Address: National Road Airport Soudas
- Postcode: 73100 Pithari City: Chania Crete
- Tel: +30 6936841519
- Email: Chania.Airport@goldcargreece.gr
- Operational Hours: 05:00 am -23:59 pm (Monday to Sunday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: After exiting the Arrivals Hall, head to the right until you reach Departures Gate 6. A Goldcar shuttle bus will await you there.

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1. Station Name: SANTORINI AIRPORT

- Station Code: GJTRO02
- GEO Codes: 36.404044, 25.471413
- Full Address: Santorini Airport Road
- Postcode: 84700 City: Santorini
- Tel: +30 6937462134
- Email: Santorini.Airport@goldcargreece.gr
- Operational Hours: 7:00 am until 23:30 pm (Monday to Sunday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: After exiting the Arrivals Hall you walk 50m to your right and you will find Goldcar Station.

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1. Station Name: CORFU AIRPORT

- Station Code: GCFUO02
- GEO Codes: 39.612119, 19.907301
- Full Address: National Road Kerkyras-Achilleiou
- Postcode: 49100 City: Corfu
- Tel: +30 693 746 2132
- Email: Corfu.Airport@goldcargreece.gr
- Operational Hours: 7:00 am until 23:30 pm (Monday to Sunday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: Exit the Airport Building at terminal A. Please wait near the exit for the Goldcar shuttle bus to take you to our office.

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1. Station Name: AKTION AIRPORT

- Station Code: GPVKO02
- GEO Codes: 38.931640, 20.771579
- Full Address: Aktion Airport Road
- Postcode: 30002 City: Aktion
- Tel: +30 6937462143
- Email: Aktion.Airport@goldcargreece.gr
- Operational Hours: 7:00 am until 22:00 pm (Monday to Sunday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: Exactly opposite of the Arrivals Exit Hall, crossing the Parking Area.

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1. Station Name: RHODES AIRPORT

- Station Code: GRHOO02
- GEO Codes: 36.40926625916358, 28.10499002698569

- Full Address: Epar. Od. Ialisou - Katavias 205
- Postcode: 85106 City: Rhodes
- Tel: +30 6937476130
- Email: Rhodes.Airport@goldcargreece.gr
- Operational Hours: 7:00 am until 23:30 pm (Monday to Sunday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: Meet and Greet Point at arrival Hall outside G9. Flight Number is mandatory.

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1. Station Name: KEFALONIA AIRPORT

- Station Code: GEFLO02
- GEO Codes: 38.11939294219984,20.50627833083394
- Full Address: Svoronata
- Post code: 28100 City: Kefalonia
- Tel: +30 2671 042030
- Email: Kefalonia.Airport@goldcargreece.gr
- Operational Hours: 7:00 am until 23:00 pm (Monday to Sunday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: “The Europcar-Goldcar station for vehicle pick-up is located directly across from the Arrivals Hall. After exiting the Arrivals area, proceed towards the airport exit. You will see our office on the first floor, directly opposite the terminal. Access to the office is via the stairs located at the back side of the building.”

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1. Station Name: ATHENS ATHINON

- Station Code: GATHC06
- GEO Codes: 37.98877905029959, 23.70528185613652
- Full Address: Athinon Avenue 71
- Post code: 10173 City: Athens
- Tel: +30 2111903021
- Email: Athens.City@goldcargreece.gr
- Operational Hours: 9:00 am until 17:00 pm (Monday to Friday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: 1,5 kms distance from "Metaxourgeio" metro station.

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1. Station Name: ATHENS ACROPOLIS (station)

- Station Code: GATHC07
- GEO Codes: 3796715917530150,23.729686317584296
- Full Address: Syggrou Avenue 28
- Post code: 11742 City: Athens
- Tel: +30 2111903004
- Email: Athens.Center@goldcargreece.gr
- Operational Hours: 8:30 am until 8:30 pm (Monday to Sunday)
- After Hours Services: The service is available only upon request and after prior communication with the respective station. A charge of €25 will apply if the service is provided.
- Key Box: No
- Indication Meeting Point: Near "Acropolis" metro station.

RESERVATIONS CONDITIONS:

1. TAX / VAT

Tax 24% included.

1. Document Require

All drivers must hold a valid and full driving license for at least 12 months before picking up the rental vehicle. Renters with a driving license from an EU member state or Switzerland do not need an International Driving Permit (IDP). Renters from other countries must provide an IDP along with their ID card or valid passport. A valid driver's license issued by a Contracting State to the Vienna Convention (Article 94 of the Code of Civil Procedure) will be accepted, provided the license holder is not a resident of Greece and the license meets the requirements set out in Annex 6 of Law 4266/2014 (A´135).

Document Requirements:Only original documents will be accepted, and they must remain valid for the entire duration of the reservation. All required documents for vehicle rental, including identification, driver's license, and credit card, must be presented in their original form. Photocopies, digital copies, or photos of these documents will not be accepted. Residence permits and temporary licenses are not accepted.

1. Rental Age

Minimum Age:The minimum age to rent a vehicle is 21 years. Drivers aged 21–23 may rent vehicles from the Mini, Economy, and Compact categories, subject to an additional young driver fee of €5.00 per day.

Young Driver Surcharge <21 & >23yrs	
Car groups	Cost
MDMR	5,00€
MDAR	5,00€
MBMR	5,00€
MBMH	5,00€
MBMV	5,00€
MDMH	5,00€
ECMR	5,00€
EDMH	5,00€
EDMR	5,00€
EDAR	5,00€
NTMR	5,00€
CDMR	5,00€
CGAR	5,00€
CDAR	5,00€
CMMR	5,00€
CMAR	5,00€
CGMR	5,00€
CMMV	5,00€
CMAV	5,00€
CFMR	5,00€
CFAR	5,00€

Drivers aged 24–75 may rent any available vehicle category without any age-related surcharge.

Maximum Age: The maximum age to rent a vehicle is 80 years. Drivers aged 75 - 80 are required to pay a Senior Driver with an additional fee of 10.00 €.

1. Reservation's Transfer

The reservation is intended for personal use only and is non-transferable. The vehicle must be picked up by the person whose name appears on the reservation. The credit card used for the security deposit must be in the name of the primary driver listed in the booking. third-party cards are not accepted.Limit on Active Rentals: A person is not allowed to have more than one active rental agreement at the same time under their name.

1. Means of Payment

The rental deposit and fuel deposit can only be blocked from a valid credit card in the main driver's name.A security deposit, along with the fuel deposit, will be blocked on the main driver's credit card at the time of vehicle pickup.

The rental deposit from credit card is as follows: €1,100 for car groups Mini and Economy, €1,400 for car groups Compact, Compact Special, Compact SUV, and €2,000 for car groups Intermediate, Intermediate SUV, Standard, Standard Wagon, Full-size, Full-size Van, Premium, and Luxury vehicles. The fuel deposit ranges from €125 to €200.

We accept the customer's DEBIT card for deposit under the following conditions:

- If the customer purchases the full comprehensive package of Mega Relax Coverage.
- If the customer does not purchase the full comprehensive package of Mega Relax Coverage, we charge the full excess amount to the debit card (as it is stated above) plus the amount of 49,00 € Debit Card Excess Charge Fee for the entire rental. (Note: The €49 service fee is non-refundable)

Rental payments or payments for additional products (in case of local payments) can only be made using a valid credit card in the main driver's name.

The accepted credit cards or debit cards for both the deposit and local payments are American Express*, Diners*, Union Pay* , Mastercard, and Visa. All cards must be presented in their physical form.

Our company will take all necessary steps to release the security deposit from the renter's bank within 21 working days from the end of the rental period, once the vehicle has been returned and all obligations have been fulfilled by the renter.

Payments can be made at the counter using debit cards, virtual cards, Revolut, Postepay.

Cash will not be accepted for any payment.

*For Payments through Diners, American Express and Union Pay there is an extra transaction surcharge at the amount of 20,00 €.

Guarantees made at the counter using debit cards, virtual cards, prepaid cards, Revolut, Diners Club, Postepay, gift cards, or cash will not be accepted.

All cards must be presented in their physical form.

1. Length of Rental

The minimum rental period is 24 hours.Any request to extend the rental must be made directly to the corresponding Goldcar Greece location at least 24 hours before the current rental agreement expires. If the extension is approved, the customer must visit the rental station in person to update the rental agreement accordingly.

If the extension is not approved for any reason, the customer is required to return the vehicle on the originally agreed date, time, and location as stated in the rental agreement. The cost for an additional rental day will be calculated based on the price list in effect on the day the extension is processed.

The maximum rental period is 28 days.If the customer needs the vehicle beyond this period, a new rental agreement must be created. In such cases, the new booking will be subject to the current rental rates, which may differ from the rates of the original reservation. Any extras required must be repurchased, and the deposit amounts will be blocked again.

1. One Way & International One Way

It is possible to return the vehicle to a different location from the pick-up point. This service is available only upon prior request and requires written authorization from Goldcar. It is limited to return within national borders. The one-way fee must be paid at the rental counter.

Goldcar One Way fees

To: / From:	GATHO02	GSKGO02	GHERO02	GCHQO02	GJTRO02	GCFUO02	GPVKO02	GRHOO02	GEFLO02	GATHC06	GATHC07
GATHO02	-	250	434	434	434	434	350	434	434	350	350
GSKGO02	250	-	434	434	434	250	250	434	434	250	250
GHERO02	434	434	-	110	434	434	434	434	434	434	434
GCHQO02	434	434	110	-	434	434	434	434	434	434	434
GJTRO02	434	434	434	434	-	434	434	434	434	434	434
GCFUO02	434	250	434	434	434	-	250	434	434	434	434
GPVKO02	250	434	434	434	434	250	-	434	250	250	250
GRHOO02	434	434	434	434	434	434	434	-	434	434	434
GEFLO02	434	434	434	434	434	434	434	434	-	434	434
GATHC06	250	250	434	434	434	434	434	434	434	-	250
GATHC07	250	250	434	434	434	434	434	434	434	250	-

Customers who return vehicles to any other Goldcar station than the one specified in the rental agreement and without prior written authorization from the rental company, the excess amount will be charged and the renter will be responsible for covering the additional costs incurred, such as vehicle transportation to the pick up Goldcar Station. Additionally The company will take all necessary legal actions in response to any breach of the rental agreement terms.

1. Traveling Abroad – Cross Border Policy

Cross-border travel is not permitted, and a penalty of €24.800 will be charged to anyone found traveling without prior permission.

1. Traveling between the islands

Written authorization is required at the time of pick-up. The total cost is €40.00 per direction. This product is not valid for cross-border rentals. If the return location differs from the pick-up location, the one-way charges will apply in addition to the ferry transportation cost.

The vehicle is not covered by any insurance for any damages or loss while being transported on a ship, unless written approval is obtained from Goldcar.

This authorization will be added to the rental agreement at the time of pick-up, after the payment of this fee.

1. After hour Policy

The service is available only upon request and after prior communication with the respective station. A charge of €40 will apply if the service is provided.

1. Delivery and Collection Policy

Delivery and collection services are not available. All transactions (pick-ups and drop-offs) must be completed at our official stations. stations.

RENTAL AGREEMENT CONDITIONS:

1. Unlimited or Limited Mileage / Km

Unlimited mileage is included for the entire rental duration.

1. Third-Party Insurance

It provides coverage for bodily injury and property damage to third parties, up to the maximum amount specified by applicable law.

1. Collision Damage Waiver

The renter can limit their liability for their share of any damage to the vehicle as follows:

€1,100 for Mini & Economy car groups

€1,400 for Compact and Compact SUV car groups

€2,000 for Compact Elite, Intermediate, Intermediate SUV, Standard, Standard Elite, Full Size, and Van car groups

If Collision Damage Waiver (CDW) is not included in the rental agreement, the renter will be fully responsible for any damage to the rented vehicle.

Note: This insurance does not cover damages to the vehicle's underside, interior, windshields, mirrors, car key damage, antenna, incorrect fuel, damage caused during ferry transport without prior written authorization from Goldcar at the time of pick-up, acts of God, terrorist attacks, wheels, or tires.

The Accident Statement must always be completed for insurance coverage to be valid. If a third party is involved, it is mandatory for the renter to call the police to the scene. In case of vehicle damage or theft, an administration fee (D.A.F.) of €55.00 will be charged to the driver, regardless of fault.

1. Theft Waiver

This insurance covers the rented vehicle against total theft, with a deductible amount of:

- €1,100 for Mini & Economy car groups
- €1,400 for Compact and Compact SUV car groups
- €2,000 for Compact Elite, Intermediate, Intermediate SUV, Standard, Standard Elite, Full Size, and Van car groups

Note: This insurance does not cover attempted theft, loss of car keys, theft of personal belongings inside or on the vehicle, acts of God, or terrorist attacks.

For the insurance coverage to be valid, the car key and the police report of the vehicle theft (filed by the driver) must always be presented. If Theft Waiver (TW) is not included in the rental agreement, the renter will be responsible for paying the full value of the rented vehicle.

In the case of car damage or theft, an administration fee (D.A.F.) of €55.00 will be charged to the driver, regardless of fault.

1. Grace / Courtesy Period

Grace Period:A grace period of up to 59 minutes is allowed for returning the vehicle beyond the agreed return time.

Late Return:If the vehicle is returned more than 59 minutes late, the rental coverage will become void. In such cases, a late return fee of €40 per day will be charged, along with the applicable daily rental rate for the extra day(s).

1. Early Return

If the vehicle is returned earlier than the scheduled time, Goldcar Greece will not issue a refund for any unused rental days.

1. Cancellation Policy

If you made a booking through the Goldcar website, you have two options to cancel your reservation before the scheduled pick-up date and time:

Option 1:During the booking confirmation process on the Goldcar website, you will find a cancellation button next to your booking summary and reference number. You can use this button to easily cancel your reservation.

Option 2:If you missed the cancellation button on the website, you can still cancel your reservation by checking your booking confirmation email. At the bottom of the email, you will find a cancellation button that will allow you to cancel your reservation.

For both options, follow the cancellation process step by step until you receive a confirmation message. You will also receive a cancellation email confirming that your request has been successfully processed.

If your reservation was made through a broker's website, you will need to contact the broker directly or visit their website to manage your cancellation.

No-Show Policy:

If the renter fails to cancel the reservation before the 48-hour mark or does not show up at the pick-up station, the reservation will be automatically canceled 2 hours after the agreed pick-up time, and a cancellation fee will apply.

VEHICLE CONDITIONS

1. Car Groups

All vehicle types listed in our catalogues are sample models, based on the interpretation of international SIPP codes, and may be substituted with similar models at the discretion of the rental company.

1. Fuel Policy - Same to Same & Full to Full Tank.

The vehicle must be returned with the same fuel level as when it was delivered.

The fuel deposit ranges from €125 to €200.

If the vehicle is returned with less fuel, the renter is required to pay the difference based on the local petrol station price list. Additionally, a refueling service fee of €50 will be charged.If the vehicle is returned with the same fuel level as at the time of delivery, the fuel deposit blocked at pick-up will be refunded within a maximum of 21 working days from the vehicle return date.

For convenience, a prepaid fuel option is available. You can purchase a full tank of fuel at the beginning of your rental, and the vehicle must be returned empty. No refund will be provided for unused fuel. For electric vehicles, the charging fee of €24.80 must be paid upfront at pick-up.

1. Fines

The driver is fully responsible for paying all traffic fines and related penalties before leaving Greece.

In the event of a violation of traffic or vehicle circulation laws—such as those issued by police, highway authorities, or port officials.

The driver is required to submit all related documentation, including the original fine and proof of payment, to the branch. Failure to pay the fines may result in KINSEN HELLAS S.A initiating legal actions to recover the outstanding amount, including any additional fees imposed by Greek or international authorities.

Additionally, in the case of lost license plates (or taken by the authorities), the renter will be charged a non-refundable fee of €124, plus any applicable surcharges.

For all the above cases a Fine Administration Charge ranging from €40 to €120 will be applied, in addition to the cost of the fine or toll itself.

1. Substitution Vehicle

In the cases of an accident or Vehicle breakdown, a new deposit will be necessary for the collection of a substitution vehicle. The deposit will not be necessary for any customers who have contracted the optional Super Relax Cover Package.

1. Replacement Vehicle (Mainland 48h, Islands 72h - Ferry Fee Mandatory)

A replacement vehicle will be arranged within 48 hours on the mainland or 72 hours for island regions where Goldcar does not have a station. If the vehicle needs to be replaced due to damage or breakdown (excluding tire issues), a replacement vehicle will be provided within 48 hours on the mainland or 72 hours for island regions. However, if the replacement is required due to the renter’s misuse, the renter will be responsible for covering any associated costs (e.g., tolls, fuel, tickets, etc.).

1. Special Cleaning Service & Smoking Penalty

A cleaning fee ranging from €50 to €180 will apply if the vehicle requires special cleaning or if the renter has violated the no-smoking policy.

1. Correct Use Of Vehicle

The rented vehicle may only be driven by individuals listed on the rental agreement. Use of the vehicle is strictly prohibited for the following purposes:

- Violating the Greek Road Circulation Code.
- Engaging in any activity that is illegal under Greek law.
- Towing other vehicles.
- Transporting heavy loads, luggage, flammable materials, or items with strong odors.
- Driving off the asphalt road network.
- Operating the vehicle under the influence of alcohol, drugs, or any toxic substances.
- Driving in extreme weather conditions (e.g., heavy snow, flooding, etc.).
- Transporting the vehicle by boat.
- Crossing national borders without prior written authorization from the company.

1. Negligence

The use that is not permitted includes, but is not limited to, the following cases, mentioned by way of example:

Pushing or towing another vehicle.• Driving in areas not suited for public transport, such as beaches, racetracks, forestry roads, rural roads, etc.• Driving on dirt roads and unpaved roads.• Driving the vehicle in restricted areas, and more specifically on airport roads and other roads for aeronautical and/or military use.• Negligence when the vehicle’s indicators show a warning that customers state they are aware of when signing the agreement.• Transporting goods or animals, and specifically dangerous, flammable, and/or poisonous substances for the vehicle and its occupants.• Transporting individuals or goods for which customers receive direct or indirect payment, or subleasing the vehicle.• Using the vehicle for illegal activities.• Transporting passengers and luggage beyond the allowed amount for the specific vehicle (based on the number of seatbelts in the vehicle).• Manipulating the odometer.• Customers must report any malfunction of the odometer to Goldcar immediately.• Transporting luggage or any other items on the vehicle's roof, even when an appropriate luggage rack is used for this purpose.• Damage to the vehicle caused by placing tempting items in plain sight inside the vehicle.• Soiling the interior of the vehicle beyond what would be expected from reasonable and careful use.• Driving the vehicle when tired, unwell, or under the influence of alcohol, medication, or drugs.• Reckless driving.• Using the vehicle for driving lessons under any circumstances and/or for teaching special driving techniques.• Driving contrary to traffic regulations.• The vehicle is driven by someone who is not authorized to do so according to the agreement, either as a customer and/or a supplementary driver.• Continued use of the vehicle after the rental period has ended.

1. Roadside Assistance / S.O.S Department

Roadside assistance is available 24/7 upon the renter’s request, subject to an additional charge. The contact phone number for roadside assistance is provided in the signed Rental Agreement (R.A.) and/or given by the rental agent at the time of vehicle pick-up. It is mandatory to contact the branch directly when roadside assistance is needed. If the driver takes the vehicle off the official road network and it becomes immobilized, the driver will be responsible for the towing costs.

1. Terms, Conditions, Rates are subject to change by KINSEN Hellas at any time.

EXCESS TABLE APPLICATION

GOLDCAR

FLEET MATRIX

Recomended SIPP / Acriss	PAX	Car Maker	Model	Doors	Collision Damage Waiver CDW	Theft Waiver THW	Deposit Guarantee	CDW Excess Amount	THW Excess Amount	Deductible CDW & THW Excess Amount
MDMR	5	Fiat	Panda	5	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	20.000,00 €
MDAR	5	Citroen	C1	3	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	20.000,00 €
MBMR	4	Hyundai	i10	3	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	20.000,00 €
MBMH	4	Fiat	500 Hybrid	3	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	20.000,00 €
MBMV	4	Fiat	500	3	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	20.000,00 €
MDMH	5	Fiat	Panda Hybrid	5	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	20.000,00 €
ECMR	5	Mitshubisi	Spacestar	5	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	25.000,00 €
EDMH	5	Suzuki	Swift Hybrid	5	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	25.000,00 €
EDMR	5	Renault	Clio	5	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	25.000,00 €
EDAR	5	Suzuki	Swift	5	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	25.000,00 €
NTMR	4	Fiat	500 cabrio	3	6,20 €	6,20 €	1.100,00 €	1.100,00 €	1.100,00 €	25.000,00 €
CDMR	5	Toyota	Corolla	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
CGAR	5	Jeep	Renegade	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
CDAR	5	Toyota	Corolla	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
CMMR	5	Kia	Stonic	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
CMAR	5	Kia	Stonic	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
CGMR	5	Jeep	Renegade	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
CMMV	5	Opel	Crossland	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
CMAV	5	Opel	Crossland	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
IGMV	5	Citroen	C4 C-Cross	5	11,78 €	11,78 €	2.000,00 €	2.000,00 €	2.000,00 €	35.000,00 €
DDAR	5	Mercedes	A180	5	11,78 €	11,78 €	2.000,00 €	2.000,00 €	2.000,00 €	35.000,00 €
IGAR	5	Jeep	Compass	5	11,78 €	11,78 €	2.000,00 €	2.000,00 €	2.000,00 €	40.000,00 €
IGMR	5	Nissan	Qashqai	5	11,78 €	11,78 €	2.000,00 €	2.000,00 €	2.000,00 €	40.000,00 €
SGAR	5	BMW	X1	5	11,78 €	11,78 €	2.000,00 €	2.000,00 €	2.000,00 €	40.000,00 €
SVMR	7	Opel	Combo	5	11,78 €	11,78 €	2.000,00 €	2.000,00 €	2.000,00 €	50.000,00 €
CFMR	5	Fiat	Tipo	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
CFAR	5	Hyundai	Bayon	5	8,68 €	8,68 €	1.400,00 €	1.400,00 €	1.400,00 €	30.000,00 €
PVMR	9	Citroen	Spacetourer	5	11,78 €	11,78 €	2.000,00 €	2.000,00 €	2.000,00 €	50.000,00 €

*VAT included

ADDITIONAL INSURANCES COVERAGES

1. Relax Cover

By purchasing this coverage, the deposit will be reduced to €300, and it will cover any damage to the vehicle's bodywork. However, the deposit and corresponding liability will still apply for damages to the tires, windows, underside, and/or roof. Free Basic Roadside Assistance is included.

Relax covers minor damages, such as scratches or small dents, to the car's body that do not compromise its structural integrity. Chassis damage and theft are not covered.

In the event of damage, an additional administration fee surcharge of €55 (including VAT) will be applied.

GOLDCAR

RELAX - SRELA

GR (All Seasons)

DAYS	MBMV/MBMR/MDMR/MDAR/MBMH/MDMH	ECMR/EDMR/EDAR/NTMR/EDMH	CDMR/CMMV/CWMR/CTMR/CDAR/CTAR/CMAV	NDAE/CMMR/CGMR/IGMV/CMAR/CGAR/CFMR/CFAR	DDMR/DDAR	IGMR/IDMR/IGAR/IDAR	SGAR/CFAE	SVMR/SKMR/PVMR	Deposit Amount	Reduce CDW Excess At
1	26,93 € per day	26,93 € per day	26,93 € per day	26,93 € per day	26,93 € per day	26,93 € per day	26,93 € per day	26,93 € per day	300	0
2	20,18 € per day	20,18 € per day	20,18 € per day	20,18 € per day	20,18 € per day	20,18 € per day	20,18 € per day	20,18 € per day	300	0
3	16,13 € per day	16,13 € per day	16,13 € per day	16,13 € per day	16,13 € per day	16,13 € per day	16,13 € per day	16,13 € per day	300	0
4	14,78 € per day	14,78 € per day	14,78 € per day	14,78 € per day	14,78 € per day	14,78 € per day	14,78 € per day	14,78 € per day	300	0
5-13	13,43 € per day	13,43 € per day	13,43 € per day	13,43 € per day	13,43 € per day	13,43 € per day	13,43 € per day	13,43 € per day	300	0
14-20	182,18 € per rental	182,18 € per rental	182,18 € per rental	182,18 € per rental	182,18 € per rental	182,18 € per rental	182,18 € per rental	182,18 € per rental	300	0
21-27	188,93 € per rental	188,93 € per rental	188,93 € per rental	188,93 € per rental	188,93 € per rental	188,93 € per rental	188,93 € per rental	188,93 € per rental	300	0
28	202,43 € per rental	202,43 € per rental	202,43 € per rental	202,43 € per rental	202,43 € per rental	202,43 € per rental	202,43 € per rental	202,43 € per rental	300	0

1. Super Relax Cover – SSREL

By purchasing this coverage, the CDW excess is waived, and it also covers the following:

- Damage to the bodywork, wheels, tires, hubcaps, locks, windows, windscreen, side and rear-view mirrors,

undercarriage, roof, and engine.
- Towing service after an accident.
- Taxi (transportation) costs.
- Clutch, battery, and locks.
- Waiver of a new deposit for a replacement vehicle in the event of an accident or breakdown, including during the repair period.

For reservations of Full Size & Full-Size Van, Premium, and Luxury vehicles (SGAR, RGAR, and PVMR), a deposit amount ranging from €1,000 to €2,000 will be blocked with Super Relax coverage. For these car groups, a minimum of 5 years of driving experience and two credit cards in the main driver's name are required.

GOLDCAR	SUPER RELAX - SSREL				
	LOW 04/01/2025 - 31/06/2025 01/10/2025 - 16/12/2025	HIGH 01/09/25-30/09/25 17/12/25-03/01/26	SUPER HIGH 01/07/25-31/08/25		
DAYS	All Groups	All Groups	All Groups	Deposit Amount	Reduce CDW Excess At
1	62,95€ per rental	69,95€ per rental	74,95€ per rental	0	0
2	69,95€ per rental	74,95€ per rental	84,95€ per rental	0	0
3	74,95€ per rental	79,95€ per rental	89,95€ per rental	0	0
4	89,95€ per rental	99,95€ per rental	109,95€ per rental	0	0
5	99,95€ per rental	109,95€ per rental	119,95€ per rental	0	0
6	124,95€ per rental	134,95€ per rental	149,95€ per rental	0	0
7	144,95€ per rental	159,95€ per rental	174,95€ per rental	0	0
8	164,95€ per rental	179,95€ per rental	199,95€ per rental	0	0
9	169,95€ per rental	184,95€ per rental	204,95€ per rental	0	0
10	174,95€ per rental	189,95€ per rental	209,95€ per rental	0	0
11	184,95€ per rental	204,95€ per rental	219,95€ per rental	0	0
12	194,95€ per rental	214,95€ per rental	234,95€ per rental	0	0
13	204,95€ per rental	224,95€ per rental	244,95€ per rental	0	0
14-20	214,95€ per rental	234,95€ per rental	259,95€ per rental	0	0
21-28	224,95€ per rental	244,95€ per rental	269,95€ per rental	0	0

1. Mega Relax Cover – MRECO

GOLDCAR	MEGA RELAX - MRECO									
Seasons	MBMV/MBMR/MDMR/MDAR/MDMH/MBMH	ECMR/EDMR/EDAR/NTMR/EDMH	CDMR/CMMV/CWMR/CTMR/CDAR/CTAR/CMAV	NDAE/CMMR/CGMR/IGMV/CMAR/CGAR/CFMR/CFAR	DDMR/DDAR	IGMR/IDMR/IGAR/IDAR	SGAR/CFAE	SVMR/SKMR/PVMR	Deposit Amount	Reduce CDW Excess At
Rest of seasons	2€ per day	2€ per day	2€ per day	2€ per day	2€ per day	2€ per day	2€ per day	2€ per day	0	0
01/09/24-30/09/24 17/12/24-03/01/25	3€ per day	3€ per day	3€ per day	3€ per day	3€ per day	3€ per day	3€ per day	3€ per day	0	0
01/07/24-31/08/24	4€ per day	4€ per day	4€ per day	4€ per day	4€ per day	4€ per day	4€ per day	4€ per day	0	0

Mega Relax Covers:

- Out of Fuel:We provide assistance to collect the car. This is not covered by Super Relax, only by Mega Relax.
- Roadside Assistance for Broken Lateral/Rear Windows:We provide roadside assistance. While Super Relax covers damages to the windows, it does not include roadside assistance. Mega Relax provides this assistance on the road.
- Flat Tire:We offer roadside assistance. Super Relax covers tire damage but does not include roadside assistance. Mega Relax provides assistance on the road.

This cover can only be sold as an upgrade/upsell of the Super Relax, this cannot be sold separately from the Super Relax.

1. Not Included in any Coverages

- Traffic fines, penalties, and legal costs related to traffic violations or tolls.
- Any costs arising from the use of incorrect or insufficient fuel.
- Goldcar is not responsible for items stolen, forgotten, or lost inside the vehicle. It is recommended that such items be covered by personal travel insurance.
- The loss of vehicle documents.
- If customers overload the car beyond its stated capacity or take the vehicle "off-road" (on unpaved roads).
- It is prohibited to remove the vehicle's seats.
- If the driver is found to be under the influence of alcohol or drugs, or using their mobile phone at the time of the accident.
- Extra items/equipment.

EXTRA ITEMS / EQUIPEMENTS

1. Additional Driver

The daily fee for an additional driver is €5.95. This can be purchased either through the official website or locally upon arrival. All additional drivers are required to present a valid driver’s license, identity card, or passport.

1. Baby Seats/Child Seats/Boosters and Toddler SeatsThese are available upon request and subject to availability.The daily charge is €7.95, per item. All seats comply with EU regulations.

- INFANT SEATS: For children from newborn to 13kg.
- CHILD/TODDLER SEATS: For children from 9kg to 18kg.
- BOOSTER SEATS: For children from 15kg to 30kg.

In the event of total damage, the customer will be charged €96.00.

1. Snow Chains (SC) or Snow Blankets (SNB)

These are available upon request and subject to availability.The daily charge is €6.20, per item. In case of loss or damage, the full cost for compensation or replacement will be €86.80.

1. GPS

GPS is available upon request and subject to availability.The daily charge is €4.95, per item.

*All additional services and extras are subject to availability and may not be guaranteed at the time of rental.

CUSTOMER SERVICE

Claims

All claims must be registered within 30 days of the drop-off date, either via the official email of the pick-up location or by contacting hq@goldcargreece.gr

TRANSLATION

The translation of these general terms and conditions is for information purposes only and are not legally binding.

*All the prices stated on this document include VAT.